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ANALYSIS OF E-PROCUREMENT EFFECTS ON INVENTORY MANAGEMENT OF PROCUREMENT SERVICES: A CASE OF JOMO KENYATA UNIVERSITY OF TECHNOLOGY.

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ABSTRACT

E procurement adoption has dimensionally been viewed by organizations as part of business reengineering process where advanced Technological application is expected to deliver quality, effective and efficient services to the customers. The primary objective of the paper was to exhaust Information Technology, application of IFMIS as entrenched in payment systems cost and stock controls in improving service delivery during inventory management. Descriptive research design was applied and JKUA was the targeted population, the study focused on Procurement department and other departments. Stratified random sampling was, questionnaires were developed to cover aspects of the four variables (ict, payment systems ,stock and cost controls ). Respondents views were captured and presented on Bar graphs, Figures and charts and descriptive analysis used. ICT influenced inventory management as this supported stock and cost control measures in the university especially where procurement services were integral. Efficiencies and effectiveness improved especially after IFMIS systems was being applied in payment management, stock and costs controls in relation to inventory management. Further trainings especially on computerized applications, navigation of IFMIS systems, cost leaderships should be entrenched as part of Smart objectives for the employees so that resistances during future implementations are reduced. Future research work should be focused on challenges of e procurement adoptions on organizational performance.