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# An investigation into the effects of decentralization in service delivery in Districts of Nugal region, Puntland state of Somalia.

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MOUNT KENYA UNIVERSITY

SCHOOL OF SOCIAL SCIENCES

DEPARTMENT OF ECONOMICS AND DEVELOPMENT STUDIES

AN INVESTIGATION INTO THE EFFECTS OF DECENTRALIZATION IN SERVICE  
DELIVERY IN DISTRICTS OF NUGAL REGION, PUNTLAND STATE OF SOMALIA.

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## **Abstract**

Decentralization is a strategy by governments to move functions and services to the local governments and districts to ease concentration of departments and government processes from the central government. This study aimed at investigating the effects of decentralization in service delivery in districts of Nugal region, Puntland state of Somalia.

Service delivery can be made easier by bringing services closer to the people and the government can immensely increase efficiency by relocating some functions to the local governments. This study was guided by objectives which sought to determine whether service delivery of the local governments has reached the grass root level within the districts its impact on the community. It also aimed at finding out the perception of the local communities on Decentralization of service delivery. It was geared towards establishing whether the decentralized system is transparent and accountable to the community since its inception as well as finding out the challenges faced in decentralizing services in the districts of Nugal Region.

Public choice theory and New Institutional Economics theory that aim at understanding the process of decentralization in developing countries and the challenges were used. The study adopted a descriptive study design. The findings show that decentralization has improved on service delivery in the six districts in Nugal Region in Somalia.