

**Mount Kenya**



**University**

SCHOOL OF PURE AND APPLIED SCIENCES

DEPARTMENT OF INFORMATION TECHNOLOGY

**THIKA GENERAL POST OFFICE MANAGEMENT  
INFORMATION SYSTEM**

**PROJECT TITLE: THIKA GENERAL POST OFFICE MANAGEMENT  
INFORMATION SYSTEM**

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## **ABSTRACT**

The use of information systems in post office management has been limited since most common goods transacted in the post office are parcel and letters. This research documentation was intended to carry out a research on the effects of the existence of the manual system over an electronic information system. The previous system effects will be discussed in chapter one followed by a literature review on post office information system. We choose waterfall methodology as the best research methodology for developing our system. With the growing technology it was important to carry out a feasibility study to determine the effectiveness of going ahead with developing the electronic information system.