

THE EFFECTS OF INTERPERSONAL RELATIONSHIP
ON EMPLOYEES' PERFORMANCE
IN SECONDARY SCHOOLS IN KIAMBU SUB- COUNTY.

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ABSTRACT

The researcher embarked on formulating questions to be used in the questionnaires so as to gather information on what respondents feel on the interrelationship of trust, personality, commitment and management on work performance. The questionnaires were then be distributed to various schools in the sample, given to respondents and then collected at a later date for interpretation and analysis. The purpose of this project research was to establish whether, where there is good relationship among employees of an organization (school), there is better or ultimate work performance. The rationale of this project was to establish the critical role played by good interpersonal relationship among employees of an organization towards work performance and output. The scope of this study covers schools in Kiambu Sub-county. The researcher intended to show that where the relationship amongst employees of a school is cordial and healthy then there is better academic and work performance. Learners will better their K.C.S.E. results due to enhanced interpersonal relationships between teaching and non-teaching staff. This project was intended to be of interest and value to school managers so that they can cultivate and promote good interpersonal relationship among the employees for better academic and work performance. The main Objective of this research was to determine the effects of interpersonal relationship on employees work performance and output in comparison to input. Secondly to make recommendations for the improvement of interpersonal relationship among non-teaching and teaching staff.