

**MT KENYA**



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**MATATU SACCO MANAGEMENT INFORMATION SYSTEM:**

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i | Page

## CHAPTER ONE

### 1.1 Introduction

Gatanga Sacco is a matatu Sacco that deals with managing matatu industry. Its located in Thika, Kenya. The Sacco has different branches in three different areas. It deals with transport, that's Matatus moving from one place to other carrying passengers to different places. The Sacco thought of computerizing its work due to some problems like lose of data because they use books to store data about various work and activities done in the Sacco.

### 1.2 Background information

Gatanga matatu Sacco is located at Thika town in central province. It serves 4 routes which include Nairobi, Thika, Ndakaini and Muranga throughout the year. It offers good transport services to its customers.

It was started back in 1991 and has been operating manually. It has a large number of employees who are employed in it. The management thought of renovating the Sacco for it to offer a wide variety of services to its increasingly customers. It has been using a manual system for its managerial operations. The Sacco office is located at a convenient location which makes it easy for the customers to access it at ease. Since its establishment, it has been using manual system which has seen the organization employ many workers to handle its clients; The Sacco has experienced some difficulties here and there in operating and running the Matatus. IN 1999 John Stephen argued that there was need to improve the system, hence the managers and the co-workers agreed with him and decided to come up with a solution to operate by having computerized processes.

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