

**EFFECTS OF OUTSOURCING ON ORGANIZATIONAL PERFORMANCE: A
CASE OF THE KENYA JUDICIARY KAKAMEGA LAW COURT**

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ABSTRACT

The research study was carried out at the Kenya Judiciary, Kakamega law court to establish the effects of outsourcing on organizational performance. Outsourcing as defined is the strategic use of outside resources to perform activities that were usually handled by internal staff and resources. By using a well-managed outsourcing agreement, organizations can gain by concentrating their effort and resources towards their core activities. The study will assess the effect of outsourcing on Performance in the judiciary. This study will use a case study research design involving quantitative methods. The population of the study included all workers of the Kakamega law court. The Quantitative data so collected was analyzed using descriptive statistics (frequencies and percentages). The findings revealed that outsourcing at Kakamega law court positively contributed to cost efficiency. The study established that operational control if properly implemented can improve performance. It's also established that quality control is the major determinant of organizational performance and that outsourcing at Kakamega law court somehow positively contributed to improved productivity. It is concluded that outsourcing positively affects Performance in the Kenyan judiciary. It is recommended that outsourcing at the judiciary should be improved in order to improve on cost efficiency, and productivity.