

MOUNT KENYA UNIVERSITY
INSTITUTE OF SECURITY STUDIES, JUSTICE AND ETHICS
SCHOOL OF SOCIAL SCIENCES

**INVESTIGATION INTO THE FACTORS AFFECTING
PERFORMANCE IN THE KENYA POLICE SERVICE**

(A Case Study of Meru Central District - Meru County)

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BCRM (DL) 312/0436

*A Research Project Report submitted in partial fulfillment of the requirements
for the award of Undergraduate Degree in Bachelor of Arts in Criminology and
Security Management*

2015

ABSTRACT

Of all the public service institutions, the police are among the most controversial. In Kenya, as elsewhere, police remain encumbered by complaints of malpractice, excessive use of excessive force, incompetence and corruption. This has resulted into many viewing the Kenya Police Service as poorly performing institutions among all the government Institutions.

This research project is an attempt to investigate the possible factors associated with the poor performance of the KPS. Though the factors may be common in all the districts in Kenya, this research specifically concentrated with officers from Meru Central district in Meru County.

The findings in this study are based on the opinions of the Kenya Police Service officers from Meru Central district who have served in the service for good number of years and therefore it is believed that the opinions are based upon their experience while serving as police officers.

These research findings can be used to improve the performance of the KPS by the government through implementing some or all the viable recommendations in this study.