

**FACTORS INFLUENCING OUTSOURCING OF NON CORE
SERVICES IN HIGH SCHOOLS: A CASE STUDY OF THIKA WEST
DISTRICT**

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ABSTRACT

This study is aimed at investigating factors that influence outsourcing of non core services in high schools in Thika west District. There is a knowledge gap as to the factors that drive outsourcing of non core services hence many educational organizations experience outsourcing failure. The specific objectives are:

- Determine the influence of changes in technology on outsourcing of non core services.
- Examine how competition influences outsourcing of non core-services.
- Establish the influence of cost on outsourcing of non core services.

This study will benefit academic researchers, policy makers at various levels of learning, Ministry of Education (MOE), management consultants, stakeholders of schools and the staff of schools by enhancing their knowledge on outsourcing of non core services.

The target population of the study will be 15 management heads of all schools of Thika West District. A census of all the schools will be undertaken and all the management heads of these schools will be purposively selected for the study. Data will be collected through questionnaires which will be administered personally by the researcher.

The summary and conclusion of findings on factors influencing outsourcing of non core services will be presented with regard to: **changes in technology, competition, and cost.**