

CHALLENGES FACING PROCUREMENT AND DELIVERY OF
GOODS IN GOVERNMENT INSTITUTIONS
(A Case Study of Kenya Prison Service)

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ABSTRACT

The study aimed at establishing the challenges facing procurement and delivery of goods in government institutions. The study was carried in Kenya prisons service (Kakamega, Kisumu, kamiti, Machakos, and Naivasha Prisons) which are the major prisons in Kenya.

The researcher addressed the effect of infrastructure systems, government intervention, environmental changes and personnel quality on procurement and delivery of goods which forms the research objectives.

The researcher used descriptive design since the type of design is used to describe variables by the achievement of in-depth information and the selected items can be described fully by being examined.

The target population was 800 employees out of which 200 employees constituted the sample size. The study employed stratified random method in selection of sample since the population grouping has different departments' i.e administration, procurement, human resource, accounting among other departments.

Data was collected by use of questionnaires as a major tool. Analysis of the data was done using quantitative and qualitative methods. The presentation of data was done by use of pie chart, graph and tables.

The conclusion drawn shown that the infrastructure system is satisfactory, government intervention was established to be moderate, the environmental changes were established to be very adverse while personnel quality was gathered as competent. Based on the research findings the government of Kenya through the ministry of interior and coordination of National Government should ensure that infrastructure systems are improved so as to enhance smooth flow of the procurement of goods. The government should integrate the infrastructure system to meet the current phase of technology. Office automation system should be updated so as to ensure that e-procurement is deployed effectively. The researcher calls for government to provide all the necessary financial support to the institution so as to enhance procurement operations. The government should review the procurement rules and policies so that the process of material acquisition is enhanced and made effective. Out of the current imposed rules it is vital for the government to review the rigid regulation that will be able to ensure transparency in