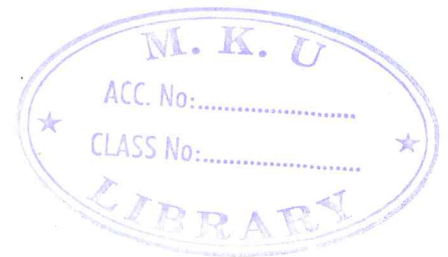


**FACTORS AFFECTING SMALL SCALE SAVINGS AND CREDIT  
COOPERATIVE SOCIETY IN DISPERSING LOANS AND DIVIDENDS  
TO THEIR MEMBERS.**

**A CASE STUDY OF: TAA SACCO**

**PRESENTED BY**



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**A RESEARCH PROJECT SUBMITTED IN PARTIAL FULFILLMENT OF  
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## ABSTRACT

Efficiency in the management of SACCOs is an issue that has raised and continues to raise concern from the stakeholders of these very important economic institutions. More specifically questions are being raised as to why SACCOs are not able to meet their members' financial expectations on time. This is as gauged by indicators such as, the quality of management, internal controls, policies and procedures, education and training, and technology in the SACCOs.

Moreover, since the inception of SACCOs in Kenya, a good number of them seem to suffer from lack of efficient management leading to financial problems. It is therefore not surprising to find many SACCOs which are unable to satisfy members' loan needs, and paying little or no return on shares. Worse still, allegations of misappropriation of the societies' funds through corruption and embezzlement are practiced by some members and/or officials of the SACCOs.

Therefore my research objectives in regards to the above issues sort to determine;

To begin with, how capital base affects disbursement of loans and dividends to members,

Secondly the study seeks to establish to what extent efficiency of management decisions affect the disbursement of loans and dividends to members and lastly the study ought to determine the impacts of technology in the disbursement of loans and dividends to members belonging to the SACCO.

This study is guided by the following research questions;

First and foremost, how does capital base affects disbursement of loans and dividends to members?

Secondly, how efficient are management decisions and their impact in the disbursement of loans and dividends to members?

Last but not least, what are the impacts of technology in the disbursement of loans and dividends to its members?

The findings of this study will be useful to the following groups of individuals;

The study will enlighten and serve as a reference to stakeholders in this important financial sector as it will attempt to point out the challenges and problems faced by SACCOs. It will assist them in preparing to face the challenges expected, since they will not come as a surprise.

The research will help the management determine the challenges they face when meeting their members financial needs.

They will also develop ways to prevent the occurrences of these challenges such as mismanagement of funds.

The research will also assist the management develop ways in which they can assist their members in meeting their financial needs in time.