

**MONITORING AND EVALUATION AND PROJECT PERFORMANCE
A CASE STUDY OF PUBLIC POLICY INFORMATION MONITORING AND
ADVOCACY PROJECT (PPIMA) 2010-2013 PHASE ONE**

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ABSTRACT

This research focused on the “Monitoring and Evaluation on Project Performance, case of the Public Policy Information Monitoring and Advocacy project (PPIMA)”. The general objective of this study was to find out the role of monitoring and evaluation on project performance in PPIMA Project. The specific objectives were as follows: To assess monitoring and evaluation practices in PPIMA; to examine the role of project managers in carrying out M&E practices and to determine the project performance due to effective monitoring and evaluation. Currently, Rwandan civil society and citizens are not interested, knowledgeable or organized enough to engage actively and effectively in public policy dialogue and in monitoring and informing the use of public resources allocated to economic development and poverty reduction. There are constant and growing pressures on governments and organizations around the world to be more responsive to demands from internal and external stakeholders for good governance, accountability and transparency, greater development effectiveness and delivery of tangible results. Therefore, it is necessary to carry out a research on the existing monitoring and evaluation status to know how effective it is on PPIMA project performance. Data were obtained from the stakeholders and partners of PPIMA project. Questionnaire was used as the major data collecting tool. The results of the study revealed that 68.75% of the respondents affirm that the M&E procedures are documented within PPIMA project while 31.25% admit the contrary because M&E is drafted by an M&E specialist in NPA; He involves the project coordinators and the program manager. While analyzing the relationship between M&E practices and project performance, this study revealed that the effectiveness and efficiency of M&E enable continuous and systematic process of collecting and analyzing data for PPIMA. In order to measure the performance of PPIMA project, M&E gives the decision makers time to make adjustments and corrective actions where necessary. M&E provides also regular feedback for ongoing PPIMA project. It was also found that M&E explains the reasons why project activities succeed or fail and it helps PPIMA to identify problems and their causes. Finally, it was discovered that M&E helps to find out if the PPIMA project is running as initially planned and the information generated through M&E provides project managers with a clear basis decision making. Consequently, M&E system of PPIMA is satisfactory because a great deal of useful information is housed in it. The Community Score Card is proving to be successful in terms of community empowerment and engagement with local authorities. It is a very thorough process, which takes several months to complete, and as the steps go by; communities plan priorities for their development needs, engage with service providers and monitor improvement in service delivery.