

BENEFITS OF INTRODUCTION OF E-PROCUREMENT TO NON – GOVERNMENTAL
ORGANIZATIONS: A CASE STUDY OF THE INTERNATIONAL RESCUE
COMMITTEE

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ABSTRACT

This project discusses the benefits of using e-procurement in the purchase of items for non-governmental organizations. Analysis using Time Study method that was founded by Frederick W Taylor show the importance of applying information technology (IT) in the supply chain industry. This paper presents the findings from a study, which was carried out to investigate the benefits of e-Procurement in the International Rescue Committee (IRC) a Non-governmental Organization (NGO) in Kenya with various field sites in the country. The organization used to operate a standalone (analogue") system that was prone to errors and delays known as PROLOGS before adopting an e-procurement system that eliminated most of these myriad problems. The study set out to meet the following objectives: Show the benefits of adoption of e-Procurement in the International Rescue Committee (IRC); To review existing literature on e-procurement in the organization; To document the policies used for procurement and tendering in the IRC; To analyze the cost effectiveness of adopting e-procurement in the organization.

To achieve the objectives of the study, techniques were deployed on top of a qualitative research design. Questionnaires, which were supplemented by observation and document analysis, were the research tools used in gathering data.

In addition to this, representative samples of two staff from three NGOs in the procurement departments were interviewed. It was discovered that an e-procurement system is quicker and enhances the evaluation process and it aids decision making.

It was concluded that e-procurement systems can improve the procurement process significantly, saves time in terms of order submission, approval and bid evaluation. Although implementing such systems requires a big chunk of the institutional budget, it is worth the investment compared to a single desk standalone system. It can be adaptively interfaced with existing systems, hence attaining the organizational long term goal of e-commerce.