

**SOCIAL ACCOUNTABILITY AND PERFORMANCE OF DEVOLVED  
GOVERNMENTS. CASE OF MANDERA COUNTY GOVERNMENT**

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**A RESEARCH PROPOSAL SUBMITTED TO MOUNT KENYA UNIVERSITY IN  
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IN ARTS IN DEVELOPMENT STUDIES**

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## ABSTRACT

The general objective of the study is to analyze Governance, Social Accountability and the Devolved Governments. The study focuses on the County of Mandera. The specific objectives of the study are; to find out the extent to which county government use social accountability to build trust- based relationships with its citizens, to find out the extent to which the citizens are involved in key county public Policy making and planning, to find out measures if any that the county government is using to stimulate public awareness and to establish the benefits of public oversight and monitoring in the county. The study seeks to inform the stakeholders on the need to demand for accountability from those in leadership and demanding that they are involved in public policy formulation and implementation. The findings of the study will provides an insight on how counties are managing their public policy processes and also provide policy suggestions to county managers on best social accountability practices. The study will use descriptive research design and it targets public servants of Mandera county government. The study will use purposeful sampling where heads of departments, directors and other staff members of the departments were selected to provide information. 10 directors, 22 heads of departments and 35 members from their respective departments will respond to questionnaires. This yields a total of 67 respondents. To get accurate and precise information from the respondents, the researcher will use semi structured questionnaires presented in a simple and understandable language. This is aimed at capturing the required information from the respondents. Once questionnaires are completed and collected from each of the chosen department, they will be compiled, checked for completeness and coded. Qualitative data will be transcribed and organized into similar topics and presented in form of tabular interpretive reports. Quantitative data will be analysed using percentages and presented using tables and charts where necessary in order to make it easy to be read and understood. The information will then be presented using statistical tables, bar graphs and pie-charts and calculation of percentages. The data will be further be analysed using inferential statistics in particular chi-square