

**FACTORS AFFECTING IMPLEMENTATION OF ICT IN  
PROCUREMENT FUNCTION  
(A CASE STUDY OF DEL MONTE LIMITED)**

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## ABSTRACT

The study was carried out to investigate on factors affecting implementation of ICT in procurement function. The findings of the study were to provide guidelines to the procurement function and other organization on the importance of ICT. The study was sought to investigate the implementation through use of technology, cost, skilled personnel and policy framework. That has led to effectiveness and efficiency while performing some activities. The finding was also providing information for future researchers who will have an interest in a related field study. The literature used to review the study was helping to identify and adopt relevant procedures used in study. It made it possible to analyze the data more usefully. Descriptive research design was used in the study whereas administered questionnaire was used as data collection instrument which involved a field study where the researcher went to the population of interest for them to describe factors affecting implementation of ICT in procurement function. For the study to cover the entire unit to target population, stratified random sampling method was used to capture 120 respondents among the target population of 656 respondents. Data was analyzed using qualitative and quantitative methods such as tables, graphs and charts to assist in the findings.

The findings indicated that ict has been of great benefit since use of technology in the procurement practices has been very great to the organization thus improving quality of work performance in the organization.

It was concluded that cost is the core business of an organization, ict has led to improvement of quality of work, the technology which facilitate ict show high