

ROLE OF SUPPLIER APPRAISAL IN AN ORGANIZATION PERFORMANCE:

(A Case of Ruiru Sub - District Hospital)

BY

Rahab Wangari Njoroge

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ABSTRACT

The study was on the role of supplier appraisal in an organization performance. The objectives of the study were to determine how lead time, quality, competitiveness and cost reduction in an organization Performance.

The target population was 162 respondents. The researcher used descriptive research design to evaluate the various variables involved. The researcher applied stratified random sampling to come up with the sample size of the study. This was because the population of interest was heterogeneous; classified into different categories. A sample size of 49 out of the target population was selected. The researcher mainly used questionnaires as a method of data collection; the questionnaires consisted of both structured and unstructured questions to avoid being too rigid to quantify the data especially where structured items were used.

After collection, the researcher analyzed the data through probability sampling method and presented it through tables, graphs and pie charts to make it easier for understanding the findings. The researcher came up with the findings of the research study on the role of supplier appraisal in an organization performance

From the research the researcher established that the organization have well managed their relationship with their customers and suppliers. This was based on that there is effective lead time, quality, and competitiveness cost reduction in an organization performance.

The study also revealed that supplier appraisal is directly affected by quality and lead time to the organization. This is because if all suppliers are certified goods delivered will be of high quality. The researcher also established that there is close collaboration of competitiveness and quality is effectively shared.