

**EFFECTS OF ELECTRONICS SYSTEMS ON EFFICIENCY OF SUPPLY  
CHAIN PROCESS**

**A Case of Nakumart Supermarket Headquarter in Nairobi, Kenya**

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**A RESEARCH PROJECT SUBMITTED IN PARTIAL FULFILMENT OF  
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## ABSTRACT

The study sought to investigate the effects of electronics systems on efficiency of supply chain process. A case of the Nakumart Supermarket Headquarter in Nairobi. The study was guided by the following objectives that is: to find out the effect of cost reduction, management information, electronic payments and increased number of transaction on the management information, electronic payments and increased number of transactions on the efficiency of supply chain process. This report would enable the private companies to re-organize themselves so that it improves the use of e-supply chain process. The study would be limited to employees of Nakumart Supermarket and targets managers, and staff who are involved in the supply chain management. In order to acquire these goals, the researcher carried out an in-depth study and analysis of a practical problem in the Nakumart Supermarket where the research carried out an extensive review of related literature which was both theoretical and empirical in nature and primary information was obtained through the use of questionnaires. Data collection methods adopted included observation, market surveys and reviewing of the related literature and questionnaires. The findings of the study revealed that the Nakumart Supermarket faces a problem when dealing with electronics systems in supply chain management. The researcher recommends use of electronic which would stimulate more interest in this important area. The researcher recommends the capabilities of technology improvising security, privacy and transparency of the flow of goods and services hence improve integrity of supply chain processes, while facilitating sharing information with upstream supplies and downstream customers.