

AN INVESTIGATION INTO THE IMPACT OF QUALITY CONTROL ON

PRODUCTION EFFICIENCY

(A CASE STUDY OF TOWFIQ KENYA LIMITED)

BY

YUSSUF SHEIKH HUSSEIN

BBM/09/213/1485

**A RESEARCH PROJECT PRESENTED TO THE SCHOOL OF BUSINESS AND
ECONOMICS, DEPARTMENT OF MANAGEMENT IN PARTIAL FULFILLMENT FOR
ATTAINMENT OF DEGREE IN BUSNISS MANAGEMENT**

(PURCHASING AND SUPPLIES MANAGEMENT OPTION)

OF

MOUNT KENYA UNIVERSITY

MAY 2015

ABSTRACT

The study was conducted to determine the impact of quality control on production efficiency and focused on Towfiq Kenya Ltd. As a result of various quality measures implemented in organizations, the procurement department will ensure that it procures materials of high quality while the production department will also find it easier to produce high quality products which will be competitive in the market. The main objective of the study was therefore to establish the effects of quality control on production efficiency and focused on Towfiq Kenya Ltd. In chapter one, the researcher clearly stated the general and the specific objectives to be met at the end of the study while the research questions were used as a means of achieving the objectives of the study. Finally in this chapter the researcher gave the scope and justification of the study. Chapter two contained literature review of the study which entailed the theoretical literature, empirical literature, the conceptual framework of the study and lastly the research gaps not clearly covered by previous researchers. Chapter three contained the research method which gave a preamble to the methodology adopted and used in this study and described the study design and population area study. The researcher used primary data collection method which included the use of questionnaires. The questionnaires contained closed questions as well as open questions which helped in gathering information. The researcher focused on 50 employees who formed the sample size.