

The role of Records Centre in Conflict Resolution - Nakuru records

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Abstract

Organizations and government rarely see the connection between records and archives and conflict resolution. The focus of this paper is to examine the role of public records and the records managers in Conflict Resolution. The article further covers pertinent issues such as the role of The Kenya National Archives and Documentation Centre, meaning of records, the Nakuru Records Centre and how records can assist in solving conflicts. The authors conclude that for effective communication during conflict resolution there must be a direct relationship between the record keepers, administrators of justice and even the consumers of information, as they should be ready to use all documented literature and make juxtaposition.